



Terms & Conditions

All rates are quoted subject to availability and alteration.

Some rates quoted are limited offers and may be subject to a minimum night's stay, may be available only online or be only available for a limited time.

While every effort has been made to ensure the accuracy of all information the hotel does not accept liability for any errors or omissions and reserves the right to change information.

We understand the concerns around the uncertainty created by the spread of Covid-19 and, for limited time and certain situations – i.e., prophylactic quarantine or actual infections –, our cancellation policy will not take effect. Should you have to cancel a reservation prior to arrival, we kindly ask that you inform us with as much notice as possible. We reserve the right to apply our regular cancellation policy at the hotel's discretion.

Me and Mrs Jones hotel has a strict policy of 48 hours' notice. In the event of the hotel not being notified of a cancellation, the rate for each day outside the cancellation policy window will automatically be charged to your credit card provided on time of booking.

Payment policies are mentioned on the booking engine for each rate by clicking on the information icon.

Flexible payment rates will allow you to pay at check in, check out or any other time between the booking date and checking-out of the hotel and we will only collect your credit card details in case of late cancellation outside the above-mentioned period.

Pay now rates are non-refundable and non-transferable unless otherwise mentioned on the website. Some pay now rates will take full payment on booking while others might take payment on a specific date. This charge period will be mentioned on the information icon along the payment policy.

We operate a strict no-pet operation in all the hotel – except our outdoor space, the beer garden, where dogs are allowed on a leash.

Due to the high level of soft furniture in room we operate inventory checks prior to arrival and any items missing from inventory checks after departure that were cleared as being in room will be automatically considered as a "purchase". Please understand that we understand that this is not an accusation of theft and would you like to contest the inventory change an investigation will be open by the hotel along the police department. Would the hotel consider a system mistake has happened your funds will be refunded straight away. After contesting, and would we and the local police department, believe that is enough information to support the inventory checks a formal police investigation might be open.