

**Cancellation Policy:** All reservations must be guaranteed with a valid credit card. Should you need to cancel or make any amendments to your reservation, please notify us in writing. Cancellations made 48 hours prior to arrival are free of charge. Cancellations less than 48 hours to arrival will be charged the first night of stay and in the event of a 'no show', the total cost of the reservation would be charged.

**Pet Policy:** Please note that we have a select number of pet friendly rooms available. Should you be bringing your dog then please contact us at the time of booking to ensure we can accommodate your request. There will be a surcharge of £10.00 per stay and you will be expected to provide your own dog bed. We reserve the right to charge you for any additional cleaning costs or damages caused by your dog; to the value of another night's stay should we deem the room unsuitable for use on the night of your departure.

**Additional Bed Policy:** The hotel may be able to provide an additional bed or cot upon request. If this is required please ensure you contact the hotel to ensure we can accommodate the request. We have a selection of rooms that come with the option for a Sofa-bed to be set-up. There may also be the option of a Z-bed/Cot if required. The cost of this service is a one-off charge of £15 for the set-up. Please note that there may be an adjustment to the rate in the event of additional occupancy, you may contact the hotel for further information.