

Thank you for choosing to stay with us at Parador 44. Listed below are the hotel policies and procedures, please read them carefully.

By reading and signing your hotel registration card at check-in or by booking a reservation on our website, you are agreeing to abide by all our hotel policies and procedures and accepting all responsibility for the reservation.

CHECK-IN

Check-in is any time after 3 PM. Guests will be required to present photo ID.

CHECK-OUT

Check-out is before 11 AM. If you require a later check-out, please contact us before 8 am on the day of departure, and we will do our best to accommodate. Early and late check-ins are not guaranteed. Charges will be applicable.

CANCELLATION POLICY

All hotel room reservations have a 48-hr cancellation policy. Any changes and cancellations must be made 48-hrs prior 3:00 pm on the scheduled day of arrival. Cancellations received within the 48-hr period will be marked as a no show and will incur one night's room and tax charge to the credit card on file. Any room purchases on an advance booking rate will not receive a refund.

PET POLICY

Pets are not allowed.

SMOKING POLICIES

We are a 100% non-smoking hotel, this includes the roof terrace. Smoking is prohibited at all times. If smoking has taken place, a fine of £250 will be applied.

AGE RESTRICTIONS

Guests must be 18 years or older to check in without a parent or legal guardian. A valid photo ID must be presented at the time of check in for age verification. Children are welcome but we don't provide cots, pull out bed and there are no connecting rooms.

ACCESS

The hotel is set on the first and second floor of the building and there are no lifts/elevators to access these floors. Some rooms are over different levels. Please note when booking that the hotel is therefore not suitable for wheelchair users.

HOTEL TERRACE

The terrace is for Guest use only, please respect other Guests when using the terrace. The terrace opens at 8am and closed at 10.30pm.

GUEST LOUNGE

The lounge is for Guest use only, please respect other Guests when using the lounge. The lounge operates an honesty book for any items taken.

NO IN-ROOM PARTY POLICY

NO PARTYING ALLOWED AT ANY TIME. To ensure the enjoyment and to protect the hotel and our guests, this policy is strictly enforced. In the event of a disturbance one warning will be given to reduce noise. If this warning is not followed, the guest will forfeit all fees and must leave the hotel immediately.

PAYMENT POLICY:

In order for guest accommodations to be confirmed, at the time of check in all sufficient credit credentials for payment must be provided.

When a debit or credit card is presented for authorisation, please be advised that a pre-authorization will be taken. Any applicable guest room charges, and taxes will be placed on the authorised credit card.

Accepted Payment Types: Debit, VISA, MasterCard, AMEX.

If determined that damages have taken place at the Hotel by the Guest, the Hotel reserves all right to deduct from the Security Deposit/Pre-Authorisation. The Guest also acknowledges and agrees that the Security Deposit amount will not limit the right of the Hotel to exercise or pursue any remedy available in law or in equity for breach of this agreement, including, but not limited to, damages on appliances or finishes, furniture, or any other costs or losses resulting from the negligence of the Guest.

The Guest hereby also agrees that any lost or damaged keys, TV remotes, hair dryers, irons, will be replaced at Guests cost and will be deducted. The penalty for lost keys is £50.

Parador 44

14-15 Quay

Cardiff

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