

Terms and Conditions

The Boat Inn Aboyne

Website: www.theboatinnaboyne.co.uk

Last Updated: 01/06/2026

1. Introduction

These Terms and Conditions govern all room reservations and stays at The Boat Inn Aboyne (“the Hotel”, “we”, “us”, or “our”). By making a reservation through our website, by telephone, email, or any other booking channel, you agree to be bound by these Terms and Conditions.

2. Reservations

All reservations are subject to availability and confirmation by the Hotel.

To secure a booking, guests must provide valid credit or debit card details. No payment is taken at the time of booking unless otherwise stated. The card provided must remain valid up to and including the date of departure.

We reserve the right to cancel any reservation where invalid or fraudulent payment details are supplied.

3. Rates and Payment

All room rates are quoted in Pounds Sterling (£) and include VAT where applicable unless otherwise stated.

Payment for accommodation and any additional charges incurred during your stay is due upon arrival or departure, as determined by the Hotel.

We reserve the right to pre-authorise the card provided to verify its validity.

4. Cancellation Policy

Guests may cancel their reservation free of charge up to 48 hours prior to the scheduled arrival date.

Cancellations made within 48 hours of arrival will incur a charge equivalent to the full booking value. No refunds will be provided for cancellations made within this period.

All cancellations must be submitted in writing by email to:

enquiries@theboatinnaboyne.co.uk

The cancellation will only be considered effective once written confirmation has been received from the Hotel.

5. No-Shows and Early Departures

Failure to arrive on the scheduled arrival date without prior cancellation will be treated as a no-show and the full booking amount will be charged.

No refunds will be given for early departures, shortened stays, or unused services.

6. Check-In and Check-Out

Check-In

- From 3:00 PM
- Until 10:00 PM

Check-Out

- By 10:30 AM

Early check-in and late check-out are not guaranteed and are subject to availability.

Guests remaining in their room beyond the designated check-out time may incur additional charges.

7. Guest Conduct

Guests are expected to conduct themselves in a respectful and responsible manner at all times.

The Hotel reserves the right to refuse accommodation, terminate a stay without refund, or require guests to leave the premises where behaviour is deemed unacceptable, including but not limited to:

- Abusive, threatening, aggressive, or offensive behaviour
- Harassment of staff or other guests
- Excessive noise or disturbance
- Criminal or illegal activity
- Behaviour likely to damage the reputation, property, or operation of the Hotel

Any guest required to leave the premises under this clause shall not be entitled to any refund or compensation.

8. Damage to Property

Guests are responsible for any loss, damage, or excessive cleaning required as a result of their actions or those of their visitors.

The Hotel reserves the right to charge the guest's payment card for the reasonable cost of repairing damage, replacing property, or undertaking specialist cleaning.

9. Smoking Policy

The Boat Inn Aboyne operates a strict non-smoking policy throughout all guest rooms and indoor public areas.

Smoking, including the use of e-cigarettes or vaping devices where prohibited, may result in additional cleaning charges and/or termination of the stay without refund.

10. Children

Children under the age of 16 must be accompanied and supervised by a responsible adult at all times whilst on Hotel premises.

Parents and guardians remain fully responsible for the safety, conduct, and supervision of children in their care.

11. Pets

Well-behaved dogs are welcome at The Boat Inn Aboyne.

A charge of **£15 per dog, per night** applies.

Guests bringing dogs must ensure that:

- Dogs are kept under control at all times.
- Dogs do not cause disturbance to other guests.
- Any damage or additional cleaning required is paid for by the guest.
- Dogs are not left unattended in the rooms
-

The Hotel reserves the right to refuse accommodation to pets that present a risk, nuisance, or disturbance.

12. Liability

Nothing in these Terms excludes or limits liability where such exclusion or limitation would be unlawful under applicable law.

Subject to the above, the Hotel shall not be liable for:

- Loss of profit, business, or opportunity;
- Indirect or consequential loss;
- Loss, theft, or damage to guest property unless caused by our negligence.

Guests are advised to ensure adequate travel and personal property insurance coverage.

13. Force Majeure

The Hotel shall not be liable for any failure or delay in performing its obligations where such failure or delay results from circumstances beyond its reasonable control, including but not limited to severe weather, natural disasters, utility failures, industrial disputes, government action, public health emergencies, or other unforeseen events.

14. Privacy

Any personal information collected during the booking process will be handled in accordance with our Privacy Policy and applicable UK data protection laws.

15. Changes to These Terms

We reserve the right to amend these Terms and Conditions at any time. The version in force at the time of booking shall apply to that reservation.

16. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of Scotland.

Any disputes arising in connection with these Terms shall be subject to the exclusive jurisdiction of the Scottish courts.

17. Contact Us

The Boat Inn Aboyne

Website: www.theboatinnaboyne.co.uk

Email: enquiries@theboatinnaboyne.co.uk