



The T&Cs below apply to all bookings whether made online through our website or made by email, telephone or in person.

Reservations:

You will be asked to guarantee your booking with a debit or credit card. Curran Court has the right to an immediate check of the validity of such information and to carry out a pre-authorisation of the credit card or alternative payment method indicated.

Pre-payment is not required for standard bookings, but payment will be due on date of departure and can be made by a debit or credit card or by cheque with a valid cheque guarantee card. On arrival, all reservations will require a pre-authorisation with a credit card or cash deposit to cover incidentals during your stay.

The reservation of standard rate bookings, marked as such in the description or conditions, can be cancelled and rebooked at no charge up to 24 hours before the date of arrival. In the case of cancellations made less than 24 hours before the date of arrival, the cost of the first night of the stay will be charged to the Guest. For re-bookings made less than 24 hours before the date of arrival, provided Curran Court has rooms available for the desired alternative dates, a fee of £30.00 per room will be charged. If the current room rates of Curran Court for the new dates are higher than those of the original dates, the Guest is to pay the difference in rates. If there are no rooms available for the desired alternative dates, rebooking is not possible.

For Advance Purchase Rates, a full non-refundable, non-transferable payment is required at the time of booking. AP rate reservations may in general not be cancelled, rebooked or reimbursed. If it is not possible to charge the amount to a credit card, Curran Court reserves the right to cancel the reservation, whereby the Guest loses the right of use of the room.

No later than the date of arrival, the full cost of accommodation plus any additional services booked will be charged to the credit card provided. If it is not possible to charge the amount to a credit card, Curran Court reserves the right to cancel the reservation made, whereby the Guest loses the right of use of the room. If the Guest fails to show up (No Show), the full amount for the first night of the stay booked will be charged with a flexible rate booking and the full amount of the stay will be charged with a non-refundable booking. Furthermore, the Guest will lose any further rights of use of the room. Curran Court reserves the right to cancel reservations at any time. Any

resulting claims for damages are restricted to the total cost of accommodation of the stay booked.

Use of the hotel room for a purpose other than that of accommodation is expressly prohibited.

Reservations of more than 6 rooms fall under the group arrangement of Curran Court. For such bookings, a separate contract for accommodation is to be concluded and confirmed by Curran Court, containing special conditions regarding provisions of cancellation and payment conditions (deposit or Pro Forma). Curran Court reserves the right to refuse group reservations, for which such a contract for accommodation has not been concluded, or to cancel without replacement.

Check in / Check out times:

Reserved rooms are at the Guest's disposal from 3.00pm on the date of arrival until 11.00am on the date of departure. On the date of departure, Guests are required to return their rooms to Curran Court by 11.00am, tidy and without any damage. If, contrary to agreement, Guests fail to return their room on the date of departure by 11.00am in a tidy condition, this will lead to an obligation to pay Curran Court damages in a lump sum fee equal to the full price of one night for the hotel room. The Guest is allowed to produce evidence that a loss or a decrease in value to Curran Court through the delayed return of the hotel room, has either not been caused at all or to a considerably lower amount than the above lump sum fee for damages.

Please advise us if you will be arriving after 10pm. Check out time is 11am. Should you require a later check out time please advise us on arrival, although this will incur an additional charge of £20 per room per hour where available.

Wi-Fi & Fair Usage Policy:

We may monitor network performance and user usage in order to maintain a fair and high level of service to all our guests.

Internet access provided is intended for general use such as email, messaging, social media and light media streaming. It is not intended or ideally suited for heavy media streaming, online gaming or extensive downloads/uploads.

Access to illegal activity or use of our network for illegal activity is prohibited and will be reported to local authorities.

Smoking:

Please be aware that all bedrooms are non-smoking and a penalty fee may be applied if you smoke in these areas. This includes the use of Vapes. There are designated smoking areas outside for your convenience.

Pets:

We do not accept pets throughout the accommodation, except for service dogs.

Parking:

There is free parking on site. Where on-site parking is provided guests accept that they park their vehicles at their own risk.

Personal Details & Privacy:

Any information supplied to us is held in accordance with the Data Protection Act 2018 and the General Data Protection Regulation 2018. If you have opted in to receive marketing information from us your details may be used to keep you informed of special offers and products that we believe may be of interest to you. We do not disclose information to third parties unless required to do so by law.

Our Right to Cancellation:

We reserve the right to cancel any booking without compensation, refund or reimbursement if the terms of these conditions are breached.